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Operations & Strategy Manager

Description

At Deel, the workforce deserves fair and competitive pay that meets them where they are, no matter their location. With scalable benefits, rewards, and perks, the total rewards programs reflect the commitment to inclusivity and access for all. Because a good life brings great innovation.

Responsibilities

- Source and analyze data to identify trends, opportunities and weaknesses causing poor user experiences, operational efficiency gaps or business risks.
- Ideate, lead, implement and maintain processes, projects, workflows, infrastructure and operational frameworks that continuously improve EOR product's operations in a context of ever-changing business needs.
- Partner and coordinate with multiple cross-functional teams (Product, Support, Payroll, Operations...) to deliver high-quality and timely action.
- Proactively review user facing and internal operational issues to drive upstream Product fixes that ensure the best experience, that day-to-day workloads are scalable and that processes are running efficiently.

Qualifications

- You have 3+ years experience at a fast-paced environment and are comfortable with ambiguity
- You have previous experience either in FinTech or top-tier management consulting, investment banking, or private equity (Designing and building a payments system is a huge plus)
- You are problem-focused, solutions-oriented, and have extreme attention to detail.
- You have built new processes that scale efficiently and optimized existing one to drive customer experience and operational improvements.
- You are able to lead multiple cross-functional projects from start to finish with the ability to balance analytical critical thinking with quick decision-making and execution.
- You have lots of energy and practice first principles thinking
- You have advanced SQL skills and overall outstanding analytical skills, coupled with presentation skills.
- You are a strong communicator.

Job Benefits

- Flexible Paid Time Off
- Parental leave
- The option to be paid in digital currency or the currency of your choice
- \$100 per person per month Health and Wellness budget
- \$30 per person per month Learning and Development budget
- FlexWork – you choose where you work – from your home, the beach, a Deel office, or through our WeWork global membership program

Hiring organization

Deel

Deel is a global payroll solution that helps businesses hire anyone, anywhere. Using a tech-enabled self serve process, you can now hire independent contractors or full-time employees in over 150 countries, compliantly and in minutes.

Today, Deel serves over 8,000 customers from SMBs to publicly traded companies.

Employment Type

Full-time

Job Location

Remote work from: European Union

Date posted

September 5, 2022

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